



Purchase and use of Exterpark TECH establishes the agreement to the below terms:

LIMITED WARRANTY

Yvyra Technologies S.L. from now on "The Company" as worldwide distributor of Exterpark Tech Cube & Supreme from now on The Products, establishes this limited warranty document that comprehends the period of claim and the percentage of the warranty coverage from the purchase date. Here below, The Company indicates the warranty in accordance to the below clauses.

1.- The warranty will only be applicable to the first purchaser of "the Company" or of any of the clients from their national or international distributors or, if is required, the first consumer or owner that a construction company or installer designates. (with "the Company" approval)

2.- The Company guarantees during the period and percentages explained here below and the appropriate installation conditions, the good performance of The Products to splintering, delamination, rotting, fissures, or structural damages and any other pathology that may be attributable to The Product composition that is not because of an "external agent".

3.-In case of failure of The Product, the purchaser must – at its costs and under his responsibility – establish a perimeter barrier off the affected area to avoid further personal or material damages. The purchaser is liable for informing by written communication the installer in order to determine the causes of the anomaly and determine the inherent responsibilities. Moreover the purchaser must allow the access to the installation of an assigned member of "The Company" to evaluate the situation and if necessary determine, if required, the procedure to solve the installation's non-conformity.

4.the use of the system (including but not limited the product, clips, joists and other Exterpark's installation elements) are a sine qua non conditions for the validity of this warranty document. installation procedures and instructions are available in any distribution point or on our Yvyra App. The proper preparation and waterproofing of the soil with drainage slopes that guarantee the correct evacuation and the non-watertightness of the water under the pavement are alien to this guarantee, as well as establishing the necessary ventilations for air-drying, ventilation of the base pavement and underside of the Exterpark decking, under the exclusive responsibility of the construction/installation professional.

5.- This is the only warranty valid for The Company and its reach is limited to the invoiced cost of the products. The Company will not address or accept any additional expenses including but not limited to assembly or dismantling of the affected Product and the collateral effects that it may incur in other adjacent installations having its maximum amount as initially referred in this clause.

6.-The Products covered by this guarantee include only pedestrian traffic, uses other than those intended are prohibited, including, among others, dance halls, skating rinks, verandas or ski walkways, especially motor and propulsion vehicles. mechanics and any other purpose that may be exposed to impacts from heavy and/or sharp objects, especially in the ranges of hollow products.

7.- The Company does not assume any responsibility for direct or indirect accidental damage to the Product and System including but not limited to loss of value, loss of total or partial usability of the property.

The replacement Product material will be as close in color, design and quality to the original installation as is reasonably practicable, at Company's discretion and determination, but Company does not guarantee an exact match as colors and designs may change. In addition, the Buyer agrees that The Company uses the appropriate fastening system for the re-installation of the boards, regardless of the existing method, especially if the area is furnished. The Company may, at its option, elect to refund the percentage of the value of the prorated original purchase price shown on the scale below in lieu of replacing the defective product.

Prorated limited Warranty time scale

Public areas:

Exterpark Tech: Cube and Supreme - 10 years of warranty*

Recovery	Year of claim
100%	0-5 years
80%	6 years
60%	7 years
40%	8 years
20%	9 years
10%	10 years
0%	more than 10 years

Private areas: 20 years of warranty*

Recovery	Year of claim
100%	0-5 years
80%	6-8 years
60%	9-11 years
40%	12-13 years
20%	14-15 years
10%	16-20 years
0%	more than 10 years

In the case of using natural fiber battens as a base, even treated, all guarantees are reduced to 5 years for private spaces and 2.5 for public spaces.

"The Company" will not be liable for any cost including but not limited to assembly, dismantling, delivery or other associated costs incurred in the below cases:

1st) Incorrect installation of The Product or the system. Failure to follow the written installation instructions made or specifically approved by "The Company" (in written confirmation) and other applicable building law or building code included but not limited to the improper structural support, fastening, ventilation or other irregularities.

2nd) Different use of The Products than the one recommended by "The Company" in this document, the installation instructions or any applicable law, standard, regulation or building code.

3rd) The movement, distortion, collapse or the movement of the floor or the supporting structure on which The Product has been installed.

4th) Any extreme external phenomenon, including but not limited to flooding, hurricane, tornados, wind, earthquake, lightning, hail, etc.

5th) Discoloration, fading and staining caused totally or partially by mould, mildew, other fungal growth, organic materials, metallic oxides or particles (including but not limited to rust or corrosion of the supporting system), dirt, other atmospheric or environmental pollutants, foreign substances such as grease or oil, chemicals (including but not limited to those found in cleaners), or normal aging, defined as natural wearing, exposure to sunlight, weather and atmospheric conditions which causes any coloured surface to gradually fade, chalk, or accumulate dirt or stains.

6th) Damage resulting from casualty, fire or exposure to heat sources such as cooking devices or retro-reflective surfaces.

7th) the application of paints, stains, surface treatments or other chemical substances including but not limited to cleaners or pesticides (except for the products recommended by The Company).

8th) Fading, flaking or other deterioration of any paints, stains or other coatings placed on The Products.

9th) Climate change, environmental conditions, static electricity or any cause beyond the control of The Company.

10th) Variations in colour of The Products.

11th) Improper handling, maintenance, storage, abuse or neglect of The Products by Purchaser or others.

12th) Ordinary wear and tear.

13th) Impact of objects.

14th) Any fasteners or elements in The System or fasteners not supplied or approved in written by "The Company".

No warranties are made with respect to the anchoring system or clips other than those included in the System. Other systems or elements, although explicitly approved by "The Company", are not included in this document, but rather by their manufacturer's warranty.

The suitability of The Products and their use is under the responsibility of the buyer, designers and other professionals outside "The Company".

Without limitation on any other provision of this Warranty, all guarantees, whether express or implied, and including this Warranty, are void if any one or more of the following applies or occurs:

- (i) The System has not been installed, maintained or it is not used in accordance and strictly to "The Company's" installation guide and all applicable laws, codes and regulations.
- (ii) Misuse of the product whether foreseeable or unforeseeable.
- (iii) Failure of property maintenance or repair.
- (iv) Failure to inform "The Company" of any defect or failure in The Product.
- (v) Use of anchors, other than those supplied by "The Company" that may lead to subsequent problems with the flooring and installation as well as the use of clips or inappropriate fixings.

Notice of Dispute

In the event of a dispute, you must give "The Company" a written communication that shows the name, address and contact information of the party giving it, the facts giving rise to the dispute and the repair requested by email to info@yyra.es and receive a confirmation to your e-mail. You must attempt to resolve any dispute through informal negotiation within 60 days from the date of dispute notification is received – acknowledgement of receipt. After 60 days you may start with arbitration process.

Choice of LAW

These general terms and conditions are governed and will be interpreted in accordance with Spanish law. All conflicts that arise in relation to the Conditions will be submitted to the courts of the jurisdiction of Barcelona (Spain).

